



*Providing high quality
heating, kitchen &
bathroom solutions*

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SEAGER HOME SOLUTIONS

We never compromise principles

A family run business for over 30 years

For over 30 years Seager Home Solutions have been improving people's homes, creating fabulous kitchens, original bathrooms and superior heating systems for the householders and residents across East Anglia.

With over 55,000 installations, we have become one of the best known and most dependable names in the region.



Why choose us?

We provide a caring family approach to our day to day dealings with all customers.

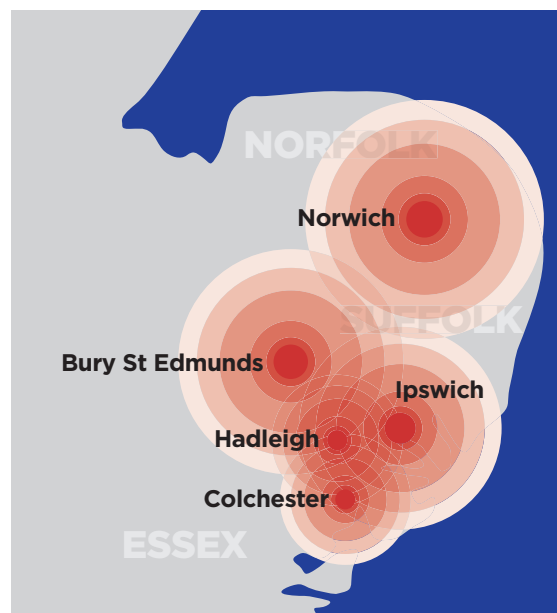
- We treat every customer as if they were our only customer
- A member of our family is always available
- Each customer is assigned a dedicated project manager

Areas we cover

The Seager Home Solutions head office is based in Hadleigh, just outside of Ipswich, Suffolk with many of our staff operating from remote hubs enabling us to cover Suffolk, Essex & Norfolk.

Below is a list of the main areas we cover. Please note that this list is not exhaustive, if you want to know if we cover your area, please call us on **01473 824884** or visit **www.seagerhomesolutions.com**

- Hadleigh
- Ipswich
- Bury St Edmunds
- Colchester
- Norwich



Family run business

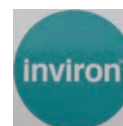
Many businesses in our industry used to be family owned. At any time, you could pick up the phone and talk to the owner or the manager and you would know that you were more than just a number. Well that still holds true with us, Alan and the members of his family are never more than a phone call away.

Experience and education mean you are in safe hands

Along with our years of experience, we also believe firmly in educating our staff members with a balanced training program gaining industry recognised qualifications and accreditations.

Accreditations

- Gas Safe Register
- OFTEC
- NICEIC
- ELECSA - MCS Approved Installer
- REAL Assurance
- Dimplex Heat Pump Accredited Installer
- Dimplex Solar PV Accredited Installer
- Construction Line
- Environmental Agency (Upper Tier Carrier Dealer)





“Complete customer service and satisfaction is not only our goal, it’s our way of life.”

**Alan Seager,
Managing Director**

Excellent service without compromise

Customer experience and satisfaction are paramount to the success of our business.

We provide a complete home solution service offering excellent service without compromise.

Personal service

Despite our size you’ll find that when you call us for advice, you’ll be dealing with people that know your area well. Our dedicated helpline is manned 24 hours a day, 365 days a year. Whether the requirement is for urgent technical assistance or advice on a specific project we are only a phone call away.

We take pride and care in every step of our business, whether it’s construction, support or the administration process.

Our philosophy is based around keeping our promises to customers because satisfaction is paramount.



“Only a great team can turn the best ideas into reality.”

Experience and attitude

Two of our greatest assets are the experience of our people and their attitude to work. Everyone you speak to, everyone you see, is employed by us. Only by employing the best workforce with an efficient operational and administrative team are we able to provide you with the best service possible. Training and knowledge is central to our business.

We are committed to training our workforce and our apprentices learn on the job and in the classroom.



“We take pride in our work and ensuring we not only meet your expectations but exceed them.”

Alan Seager, Managing Director

It's what we do Let us help you improve your home

Every home improvement service we provide, to every one of our customers, whether you are a new or existing customer, is carried out with the same degree of high quality and customer service, from our initial visit right through to completion and the after care. We take pride in ensuring your home improvements deliver beyond your expectations.

Each customer is provided with a dedicated project manager to provide a single point of contact throughout the duration of your home improvement.



Heating services

With over 1000 systems installed every year, you're in safe hands. We provide a complete plumbing and heating service, offering excellent service without compromise. Our services include –

- Complete heating systems, gas, oil, electric and solid fuel
- Boiler changes
- Radiator renewals
- CP4 gas certificates / Landlord CP12s certificates
- Repair and maintenance
- Boiler guarantee and benchmark certificates

Customer experience and satisfaction are paramount to the success of our business. Our technical team and after sales support service ensures we hold true to our pledge that you'll always be happy with our work.

Our engineers install over 1,000 heating systems every year. These trained engineers are continually updated on the latest products and services available, so we learn in the classroom and not in your home. Customer care and safety is everything to us and our engineers will install each and every system with the minimum fuss and disruption to the householder. All of our engineers are trained in on site procedures and customer care and will introduce and identify themselves at all times before entering your home. We will ensure we leave your home as we found it and will dispose of any waste safely and securely.

We only install premier products from our excellent supply chain which all come with guarantees on parts and labour.

Our guarantee extension offers customers the peace of mind that you will not be left without heating or hot water – and that you will not be left with unexpected and expensive repair bills.

Despite our size you'll find that, when you call us for advice, you'll be dealing with people that know your area well. Our dedicated helpline is manned 24 hours a day, 365 days a year. Whether the requirement is for urgent technical assistance or advice on a specific project we are always only a phone call away.





Supplying & fitting your dream kitchen

A kitchen is more than just cabinets, worktops and appliances, so we take time to create individual kitchens that are designed and specified to individual needs.

Our bespoke design service is completely free and without obligation. One of our team of designers will visit you in your home and discuss the various options: the choices of kitchen worktops, units and layouts. Often further consultation is necessary to create the perfect kitchen. The end result is an exact realisation of your requirements, ready for installation.

In addition, we will continue to liaise during and after the installation work to ensure everyone is fully satisfied with the service they have received.

Everything from the design through to completion is carried out entirely in-house providing customers with exceptional value for money. We manage the whole process from start to finish, so you don't have to worry about a thing.

Pride in your kitchen

The finish and workmanship that goes into our kitchens far surpasses kitchens that look similar from other suppliers. Units look and feel solid, and we co-ordinate your design and colour scheme throughout the kitchen.

We take pride and care in every step of our business, whether it's the installation, support or the administration process. Our extensive experience enables us to comply with strict industry standards and regulations, calling upon trusted specialists where necessary and giving us exclusive access to quality suppliers.

From the warmth and charm of traditional kitchens to the sleek polished surfaces of contemporary styles, our designs are crafted from quality materials that are made to withstand the practical demands of such a multi-functional room.



Turn your bathroom ideas into reality

Our range of bathroom products is almost unlimited in terms of colour and style. There really is something for every taste. When it comes to the design, supply and installation processes we value attention to the smallest detail in every stage.

Bathrooms can entail tiling, electrics, hot water systems, plumbing, flooring and minor building works, all of which are carried out by our own registered engineers, carpenters and plumbers.

We are able to adapt quickly to ever changing customer requirements, helping to enhance customer satisfaction.

The process

- **Survey and Design** – Free of charge design and site visit. Assessment of existing walls, floors, plumbing and drainage. Identifying any possible obstacles. Measuring the room and producing a scale plan of your dream bathroom. Discussing your needs and preferences. Providing a detailed, easy-read quotation.
- **Making Choices** – Visit our showroom. Choose wall and floor tiles. Discuss furniture features and door handle options. Review our ranges of showers, baths, basins, taps and accessories. We help you to co-ordinate all of your choices that are involved in your new bathroom.
- **Installation** – Installation by our own qualified and skilled craftsmen. Special attention given to cleanliness and security. If water is to be turned off for a short time, you will always be kept informed. Paint colours and flooring samples are brought to your home. Our very own installation manager oversees the entire process.
- **Aftercare** – 2 Year guarantee for all workmanship. Additional manufacturer's guarantees on products. For your peace of mind, our installation manager is contactable at all times if you ever need advice.

When you decide to get a bathroom from us we ensure that you get nothing but the best service.

We make things easy for you, and you can rest assured that we'll work hard to keep it that way throughout the project. From our professional, no obligation home design visit, right through to the post-installation courtesy checks, we take care of the hard work – but keep you in the loop. We pride ourselves on customer satisfaction and our installation team have all the essential qualifications – with Seager Home Solutions, you get nothing but quality.



“Full or partial bathroom adaptations – you’re safe in our hands”

Elderly / disabled bathroom

At Seager Home Solutions we manage everything from the ideas through to the construction phases, including electrics, plumbing, decoration, tiling and floor laying, with customer liaison from start to finish. Our specialised team will be able to assess your bathroom and mobility needs to ensure that the bespoke design is right for you and your home. We have a range of options from walk in baths to easy access showers, all of the highest quality.

We have transformed many hundreds of bathrooms across the East of England. For over 30 years we have enabled people to shower and bathe in safety and retain their independence in the bathroom by creating a safe and secure environment. Featuring easy clean wall panels, stylish comfortable shower seats, grab rails and easy to use controls. The temperature control showers ensure safety and well-being as the water comes out at the perfect temperature for your own comfort.



Wet rooms

We have over 30 years' experience in wet room bathroom design and installation enabling us to provide you with a professional fully waterproofed and tanked wet rooms.

Waterproofing, tanking and construction methods are tailored to suit individual circumstances and needs. As professional wet room fitters and installers we only use industry tried and tested manufacturers and suppliers.

We will ensure you get the correct advice on the types of bathroom tile backer boards, shower bases, pre-formed trays, under floor heating, shower pumps, wet room enclosures, digital showers and shower screens.

Our surveyor can give you wet room ideas and detailed wet room product specifications on all aspects of your installation including locations of electrics, wet room screens, wet room floor formers, bathroom plumbing, bathroom tiling and showers.

All you will need to do is focus on the exciting bits, choosing the bathroom suite, showers, shower enclosures, walk in showers, wet room screens and tiles plus all the finishing touches, like bathroom mirrors, bathroom lighting and accessories.

We guarantee excellent advice and total support in creating your own stylish wet room.



Electrical rewiring and installation

Having completed over 50,000 installations in a variety of environments we are able to focus on bespoke electrical installations, offer inspection and testing and carry out preventive maintenance regimes specifically tailored for your requirements. All this is conducted by our in house experienced electrical team.

We can provide all aspects of domestic electrical installation work, lighting, power, extraction, fault finding, PAT testing, new builds, refurbishments, and alterations.

We are an accredited NICEIC Approved Contractor and have NICEIC Domestic Installer status.

Refurbishment services

From a single room to a whole property, we offer a complete service from strip out to the finished refurbishment.

We provide free no-obligation quotations and estimates so you can feel at ease when embarking upon your home refurbishment. All of our larger projects are fully project managed, giving you a single point of contact and peace of mind from start to finish.

Here are just some of the services we can provide –

- Entire home improvements
- Changing home layouts
- Partitioning / creating new space
- Altering amenities
- Individual room improvements and overhauls

Our experienced team can make any refurbishment whether it is big or small seem effortless. Further peace of mind can be found in knowing that our tradesmen are highly skilled and trade certified where applicable. We pride ourselves on our professionalism and customer service, ensuring that we deliver the highest professional standards across all our services.



Let us help you choose the right solution for you...

With renewable energy an area of growing interest, we can help guide you through the range of renewable energy technologies to see what would work best for you.

Solar PV

We help home-owners to use the solar energy from the sun and to save money on their energy bills with a solar PV installation. By using us you are guaranteed a service which is second to none.

Solar Thermal

Solar hot water panels use energy from the sun to raise the temperature of water in your hot water tank or cylinder throughout the whole year, which reduces your heating bills and your Co2 emissions.

Air Source / Ground Source

An air source heat pump extracts the heat from the outside air, raises this heat to a higher temperature and distributes the warmth around the house using either under floor circuits or standard radiators.

Ground source heat pump systems collect energy stored in the earth and use it to provide energy into a heating system.

Biomass

Biomass technology allows you to escape fickle fossil fuel prices and reduce your carbon emissions. As wood fuels are a reliable and sustainable energy source, an investment of this nature makes for a smarter, more secure future for you and your business.

With so many options available to you, we are happy to go through what we can offer and help you decide the best options for your home. Speak to one of our advisors for advice and a no obligation quote.





We pride ourselves at Seager Home Solutions for the excellent service that we provide and we work hard to ensure that our service is of the highest quality and we feel proud that we make a difference to people's lives. Don't just listen to what we have to say....

We do not think you could improve anything. Seagers carried out the installation of our new heating system and we definitely had the A team. They arrived on time, got straight on and although we had reservations that such a big job could be completed in one day, IT WAS. The electrician came the next day and two days later someone turned up to make good. We were very satisfied. Thank you.

**Marion & Richard Stock,
Barnham, Suffolk**

The team did a fantastic job, project led by Peter. Our new wet room bathroom is ideal for my wife and I, and has meant that we don't have to struggle in and out of the bath anymore. We have recommended you to our friends and family. In fact my daughter is currently having a new kitchen installed by Seager Home Solutions as she was so impressed with the workmanship and attitude of the staff.

**Mr Seeley,
Felixstowe, Suffolk**

I am very pleased with the work done and I found the workmen very helpful and polite, thank you.

**Mrs Pearce,
Bury St Edmunds, Suffolk**

The service from Seagers was fantastic. They were very nice and did a wonderful job. If they made a mess they cleared up after themselves. Very very pleased with the results.

**Harold,
Bury St Edmunds, Suffolk**





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